

# Independence

1901 Market Street, Philadelphia, PA 19103

## Welcome!

Independence Blue Cross is pleased to enclose your new identification card. Carry your new card with you always, and present it whenever you receive health care services. Your new identification card serves as a constant reminder that we're there for you when you need it.

Visit [ibx.com/start](http://ibx.com/start) to learn more about your benefits.

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**Independence**  Personal Choice

SAMPLE Q  
 JOHN  
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Rx BIN  
 Rx PCN

Confirm receipt of your new card  
**Call 855-750-6942**

Terms & Conditions at [www.ibx.com/start](http://www.ibx.com/start)  
(Msg. & data rates may apply)

Rx PREV \$125

PP0

 PPO

VISION

 Rx

Thank you for choosing Independence Blue Cross as your health insurance carrier. We appreciate your membership. Your Summary of Benefits & Coverage (SBC) is available online at [ibxpress.com](http://ibxpress.com). To view our Notice of Privacy Practices, visit [ibx.com/privacy](http://ibx.com/privacy) or call Customer Service at 1-215-241-2751.

Please be advised that any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

By accepting this card and any benefits to which this card entitles the holder, the holder acknowledges that the agreement(s) pursuant to which this card is issued constitutes a contract solely between the Subscriber or Group, and Keystone Health Plan East (KHPE) and/or QCC Insurance Company (QCC), and that KHPE and QCC are independent corporations operating under licenses from the Blue Cross and Blue Shield Association that permits KHPE and QCC to use the Names and Service Marks in Southeastern Pennsylvania. KHPE and QCC are subsidiaries of Independence Blue Cross - Independent licensees of the Blue Cross and Blue Shield Association.

Visit [www.ibxpress.com](http://www.ibxpress.com) for benefit information

Customer Service  
**1-800-ASK-BLUE**  
 Eligibility/Prequalification  
**1-800-ASK-BLUE**  
 To Locate Out of Area Provider  
**1-800-810-BLUE**  
 Mental Health/Substance Abuse  
**1-800-688-1911**  
 Pharmacy Benefits  
**1-888-678-7012**

**Member:** You need to get approval for services offered by providers outside our network by calling 1-800-ASK-BLUE (1-800-275-2583).  
**Provider:** For precertification, call 1-800-ASK-BLUE. Non-network providers, call 1-800-676-BLUE (1-800-676-2583) to verify eligibility and coverage. File all claims with your local Blue Cross®/Blue Shield® Plan.  
**Hospital:** Please call 1-800-ASK-BLUE for admission notification within 48 hours or next business day after admission.

Independence Blue Cross and QCC Insurance Company are Independent licensees of the Blue Cross and Blue Shield Association.

Pharmacy Benefits Administrator

**FUTURE SCRIPTS**