ibxpress.com

Your health and benefits information all in one place



Use ibxpress.com to:

- Find doctors and hospitals
- Get coverage details
- See claims and referrals
- Access discounts and reimbursements



Manage your health with just a few clicks

With ibxpress.com, you have quick and secure access to information you need to make smarter health care decisions — anytime and anywhere. Easily navigate to tools that help you manage your benefits, take control of your health, and get the most from your health plan.

Benefits

Review your medical, pharmacy, and vision coverage, and print a temporary ID card.

Claims & Spending

Monitor the status of your claims, check the balance of your spending accounts, and print out a tax year report.

My Care

Manage your family's care and get access to your doctor's information, referrals, and the Symptom Checker.

Personal Health Record

Stay on top of your health with this digital health diary that automatically updates with your office visits, surgeries, and tests when your doctor submits a claim. And if you have kids, you can view their Personal Health Record to help you stay on top of their immunizations and checkups. You even have the ability to update the Personal Health Record yourself, adding over-the-counter medications, reminders for appointments, and test results.

Wellness Profile

Stay on the road to good health with an immediate assessment of your health and a personalized action plan.

My Alerts

Keep tabs on recent account activity and check on the status of referrals and claims.

Ask IBX

Type in your question and Ask IBX will answer quickly plus suggest related information.



Download the free IBX app for your iPhone or Android device from the Apple App Store or the Google Play store.

Log in with your ibxpress.com username and password.

Make smarter decisions about your health care



Search for specialists, doctors, urgent care centers, hospitals, and pharmacies. You can also read patient ratings and reviews and even add your own.





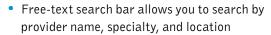
Text IBX Wire to 73529 and we'll deliver secure text messages right to your smartphone:*

- Coverage information and updates
- Money-saving tips and discounts
- Important personal health reminders

^{*}Please have your member ID card ready when you text to sign up. Standard message and data rates may apply. Text STOP to stop and HELP for help. Terms and conditions available at myhelpsite.net/ibx. Notification messages within IBX Wire are sent via automated SMS. Enrollment in IBX Wire is not a requirement to purchase goods and services from Independence Blue Cross. Wire is a trademark of Relay Network, LLC, an independent company.

Customize your provider search

When you select your health plan type, your results are customized based on your network, making it even easier to locate a participating doctor, specialist, hospital, or other medical facility.



- Compare up to three doctor or facility profiles
- Search medical, vision, and dental providers along with pharmacies



Want a second opinion when choosing treatment options? Check out the provider ratings to see what patients have to say. You can even add your own reviews based on:

- Experience
- Communication
- Availability
- Environment

New to ibxpress.com?

Click **Register Now** and use the information on your member ID card to set up your account.



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Independence Blue Cross offers products through its subsidiaries Independence Hospital Indemnity Plan, Keystone Health Plan East and QCC Insurance Company, and with Highmark Blue Shield — independent licensees of the Blue Cross and Blue Shield Association.

