

«Patient_First_Name» «Patient _Last_Name»
«Patient _Address» «Patient _Address_2»
«Patient _City», «Patient _State» «Patient _Zip_Code»

Important information about your prescription medication

Dear Valued Member:

I am writing to notify you of changes being made to the Select Drug Program[®] Formulary that may affect you and to tell you about some of the steps you may wish to take as a result.

Changes to the formulary

The Select Drug Program Formulary is a list of medications approved by the U.S. Food and Drug Administration (FDA) that are chosen for formulary coverage based on their medical effectiveness, safety, and value. The list changes periodically as the Pharmacy and Therapeutics Committee, a group of physicians and pharmacists from the area, reviews it to ensure its continued effectiveness.

As of January 1, 2016, the brand-name medication listed below will be removed from the Select Drug Program Formulary.

«Drug 1»

Your options

Our records indicate that you have recently been prescribed this drug, which will be moved from our 2nd tier, or formulary level, to the 3rd tier, or non-formulary level. After January 1, 2016, you will still be able to obtain the medications that are being removed from the Select Drug Program Formulary, but your cost-sharing will go up. As a result, you may wish to discuss the following options with your doctor:

- Use generic alternatives. Talk to your doctor about prescribing a generic equivalent
 medication. Generic equivalents have the same active chemical ingredients,
 strength, and therapeutic results. There are also therapeutic generic alternatives that
 are not the exact chemical equivalent of the brand drug but that treat the same
 condition in the same way as the brand drug. Generic drugs are available at the
 lowest level of cost-sharing.
- **Use brand alternatives.** Your doctor may decide to prescribe an alternative brand medication that is on the Select Drug Program Formulary. Brand medications that are on the formulary cost more than generics but less than other brand medications that are not on the formulary.

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- Continue your current medication therapy. Your doctor may continue to prescribe your current medication. However, you will be responsible for the highest level of cost-sharing.
- Request an exception. Your doctor may decide that it is medically necessary for
 you to continue taking the brand medication that is being removed from the
 formulary. In that case, your doctor needs to request an exception on your behalf by
 completing a Non-Formulary Exception Request Form so that your cost-sharing will
 not go up. The request will be reviewed once a completed form is received. If the
 request is approved, you will continue to pay what you pay now your cost-sharing
 will not go up.

For more information

If you have any questions about these changes or your prescription drug program, please call FutureScripts at the number listed on your ID card. You can view the complete formulary by logging on to www.ibxpress.com.

We value your membership and appreciate that you have chosen Independence Blue Cross.

Sincerely,

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Vice President, Medical Management

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«Patient_First_Name» «Patient _Last_Name»
«Patient _Address» «Patient _Address_2»
«Patient _City», «Patient _State» «Patient _Zip_Code»

Important information about your prescription medication

Dear Valued Member:

I am writing to notify you of changes being made to the list of medications included in our prescription drug program. Some of these changes may affect you, as described below.

Changes to prior authorization requirements

We take several actions to ensure that prescription medications are used appropriately in keeping with the recommendations of medical experts for safety and effectiveness of prescription drugs. Our procedures that support safe prescribing are designed to help make sure your prescription drug benefit is being appropriately administered. They are reviewed regularly by the Pharmacy and Therapeutics Committee, a group of physicians and pharmacists from the area.

As a result of their most recent review, prior authorization requirements will be added to the medication listed below as of January 1, 2016

«Drug 1»

The purpose of prior authorization is to ensure that drugs are medically necessary for the condition being treated and are being used in keeping with generally accepted medical guidelines.

Your options

Our records indicate that you have recently been prescribed this medication. Please contact your doctor to discuss your current treatment and the possible impact of this change on your drug therapy. That discussion may result in your doctor making one of the following recommendations:

- Alternative to current therapy. Your doctor may discuss alternatives to your current therapy and/or write a new prescription for a different medication that is covered by your benefit and does *not* require prior authorization.
- Continuation of your current therapy. Your doctor may decide that it is medically
 necessary for you to continue your current medication regimen. In that case, your
 doctor needs to request prior authorization on your behalf. If the request is approved,
 your doctor's office will receive a fax confirmation, which will indicate approval and
 provide an expiration date, if applicable. Then you will simply pay the applicable costsharing determined by your benefits when you fill your prescription. If the prior

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authorization request is not approved, you will receive a letter that explains why the request was not approved and outlines your appeal rights if you do not agree with the determination. Without an approved prior authorization, you will not be able to continue to receive coverage for your current drug therapy.

For more information

If you have any questions about these changes or your prescription drug program, please call FutureScripts at the number listed on your ID card. You can also view the complete *Procedures that support safe prescribing* by logging on to www.ibxpress.com.

We value your membership and appreciate that you have chosen Independence Blue Cross.

Sincerely,

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Vice President, Medical Management

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«Patient _City», «Patient _State» «Patient _Zip_Code»

Important information about your prescription medication

Dear Valued Member:

I am writing to notify you of changes being made to the list of medications included in our prescription drug program. Some of these changes may affect you, as described below.

Changes to quantity limits

We take several actions to ensure that prescription medications are used appropriately in keeping with the recommendations of medical experts for safety and effectiveness of prescription drugs. Our procedures that support safe prescribing are designed to help make sure your prescription drug benefit is being appropriately administered. They are reviewed regularly by the Pharmacy and Therapeutics Committee, a group of physicians and pharmacists from the area.

As a result of their most recent review, quantity limits will be added to the medication listed below as of January 1, 2016.

«Drug 1»

Quantity limits are based on the maximum daily dose and length of therapy approved by the U.S. Food and Drug Administration for a particular medication. If you attempt to fill a prescription that exceeds the set quantity limit, your request will be denied. Your pharmacy is permitted to fill the prescription only up to the quantity limit.

Your options

Our records indicate that you have recently been prescribed this medication. Please contact your doctor to discuss your current treatment and the possible impact of this change on your drug therapy. That discussion may result in your doctor making one of the following recommendations:

• Alternative to current therapy. Your doctor may discuss alternatives to your current therapy and/or write a new prescription.

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• Continuation of your current therapy. Your doctor may decide that it is medically necessary for you to continue your current medication regimen. In that case, your doctor needs to request consideration for an exception on your behalf. If the request is approved, your doctor's office will receive a fax confirmation, which will indicate approval and provide an expiration date, if applicable. Then you will simply pay the applicable cost-sharing determined by your benefits when you fill the prescription. If the exception request is not approved, you will receive a letter that explains why the request was not approved and outlines your appeal rights if you do not agree with the determination. Without an approved exception request, you will not be able to continue to receive coverage for your current drug therapy.

For more information

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If you have any questions about these changes or your prescription drug program, please call FutureScripts at the number listed on your ID card. You can also view the complete *Procedures that support safe prescribing* by logging on to www.ibxpress.com.

We value your membership and appreciate that you have chosen Independence Blue Cross.

Sincerely,

Don Liss. M.D.

Vice President, Medical Management



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«Patient_First_Name» «Patient _Last_Name»
«Patient _Address» «Patient _Address_2»
«Patient City», «Patient State» «Patient Zip Code»
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Important Information about Your Prescription Drug Program

Dear Valued Member:

I am writing to let you know about updates being made to our prescription drug program that may affect you.

Changes to our prescription drug program

Changes to our prescription drug program are reviewed regularly by the Pharmacy and Therapeutics Committee, a group that includes practicing physicians and pharmacists from the area.

Prior authorization requirements for certain prescription medications will be added as of <<Date>>. The purpose of prior authorization is to ensure that drugs are medically necessary and are being used appropriately. Our records indicate that you have recently been prescribed the following medication, which will require prior authorization as of January 1, 2016:

«Drug 1»

As of January 1, 2016 the brand-name medication listed below will be removed from the Select Drug Program[®] Formulary. Our records indicate that you have recently been prescribed this drug, which will be moved from our 2nd tier, or formulary level, to the 3rd tier, or non-formulary level:

«Drug 1»

Your options

Please contact your doctor to discuss your current treatment and the possible impact of this change on your drug therapy. That discussion may result in your doctor making one of the following recommendations:

Alternative to current therapy. Your doctor may determine that you no longer need
to follow your current course of treatment. In that case, your doctor may discuss
alternatives to your current therapy and/or write a new prescription.

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• Continuation of your current therapy. Your doctor may decide that it is medically necessary for you to continue your current treatment regimen. In that case, your doctor needs to request consideration for an exception on your behalf. If the request is approved, your doctor's office will receive a fax confirmation. The fax confirmation will indicate approval and provide an expiration date. Then you will simply pay the applicable cost-sharing determined by your benefits. If coverage is not approved, you will receive a letter explaining the reason for the denial and your appeal rights. Without an approved exception, you will not be able to continue to receive coverage for your current drug therapy.

For more information

If you have any questions about these changes or your prescription drug program, please call FutureScripts at the number listed on your ID card. You can also view the complete *Procedures that support safe prescribing* by logging on to www.ibxpress.com.

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Sincerely,

Don Liss, M.D.

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Vice President, Medical Management